

FORM -II

FORM FOR LODGING COMPLAINT FOR INTERRUPTION/FAILURE OF POWER SUPPLY/LOW/HIGH VOLTAGE

To be filled in by Consumer

Sub-Division

Section

Consumer Account No.
Ref.No._____

Complaint

(To be given by

HPSEB)

1. Name & full address of the consumer

2. Brief description of complaint

3. Date & time of lodging the complaint
in the Complaint Centre

4. Date of lodging the current complaint

5. Any other information which the
consumer intends to add

Signature of the Complainant/Consumer

Tear off (To be perforated)

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ACKNOWLEDGEMENT TO BE FILLED IN BY THE HPSEB AND HANDED OVER TO
THE CONSUMER

1. Complaint Ref. No.
(to be given by the HPSEB)

Date:

2. Applicant's name

3. Consumer A/C No

4. Received on date

5. Complaint received by

6. Brief detail of complaint

7. Target date to resolve the complaint

Signature of Authorised Officer

Designation:

SEAL: