



Bharat Sanchar Nigam Ltd.

Video Conferencing Application Form

Please fill in the following information to avail **Video Conferencing service**
(Fields marked with * are mandatory fields)

Subscriber Details

No. of User IDs		Plan Subscribed	
CA Number			
* Title		* First Name	
Middle Name		* Last Name	
DOB			
*Billing Address			
*City		*State	
*Country		* Pin Code	
* Tel No. to be billed			
Residence No.		Office No.	
			Mobile No.
*Email Address			

I have gone through the terms and conditions and abide by the same. *(Yes / No)

-----For Official Use Only-----

-----To be filled by Customer Service Center-----

Received (Rs)		By (Tick one)	Cash/Check/DD
Cheque/DD No		Dated	Drawee Bank
Circle		Town/City/SSA	
Received Date		Received By	

-----To be filled by Commercial Section-----

Status of the Application (Tick one)	Accepted/Rejected
If Accepted, Transaction No.	
If Rejected, Reason for rejection	
Date	Updated By

-----Subscriber's Copy-----

Received (Rs)		By (Tick one)	Cash/Check/DD
Cheque/DD No		Dated	Drawee Bank
Circle		Town/City/SSA	
Received Date		Received By	

Date: ___/___/____ (DD/MM/YYYY)

Signature: _____

Place: _____ (see terms and conditions on the reverse side)

Terms and Conditions

GENERAL:

- Subject to the acceptance of the application and technical feasibility, BSNL will endeavor to provide A³Connect Audio, Video & Data Conferencing Service as soon as possible.
- The performance of the service will be dependent on the bandwidth of the IP used by the participants using the service and any drop in the bandwidth due to this will not be under the discretion of BSNL.
- Customers are free to use any standard Web camera with resolution of at least 300K pixels.
- The service is offered to the existing BSNL Broadband subscribers.
- The subscriber is required to fully comply with the provisions contained in the Indian Telegraph Act 1885, Indian Telegraph Rules and the Information Technology Act 2000 and any amendments or replacements made thereto from time to time.

OTHERS:

- The service will be activated within 15 days of the form submission at the Customer Service Center.
- The payment can be done by Cash/Cheque/DD. Cheque/DD payment is considered as paid subject to realization.
- The service offerings are under the full discretion of BSNL and are subject to change.
- Billing will be done separately for this service.

RIGHT TO TERMINATE SERVICES:

- BSNL reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in the manner which would adversely impact BSNL or BSNL's network.
- The customer shall be responsible for using the service only for legal and appropriate purposes.
- BSNL reserves the right to terminate the services in the event of non-payment of bills issued by BSNL in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of the customers.

DISCLAIMER:

- BSNL will exercise all reasonable care in providing its services, but it is not responsible for interruption in service due to power failures, equipment malfunctions, or acts of natural calamity.
- BSNL is not responsible for subscriber's computer hardware and software or areas of the Internet not under its control. BSNL does not warrant privacy, security or efficiency of the Internet.
- BSNL is not responsible for actions taken by its customers or others as a result of its services.
- BSNL is not responsible for material any person (including household members of the subscriber) may receive or transmit via the Internet, or for anything bought or sold via the Internet, or for any other result of an action taken by anyone using its service.